



**Safeguard your
investment with the
best protection available.**



**Carefree Travel with
RV CARE
Motorhome
Coverage**

Proud
Supporter of



**WOUNDED WARRIOR
PROJECT**



Exclusionary RVCARE Coverage*

EVERYTHING IS COVERED BELOW except for the items listed in the "Exclusions - What This Contract Does Not Cover" section of the Contract.

- Engine (Diesel/Turbocharger)
- Transmission (Automatic or Manual)
- Drive Axle (Front/Rear)
- Air Conditioning
- Audio/Visual System
- Auxiliary Powerplant/Generator
- Awning Motor
- Brake System
- Chassis Frame
- Electrical
- Electronics
- Fresh Water System
- Fuel Delivery
- Heating/Cooling
- Heating System
- L.P. Gas/Propane System
- Power Step Coverage
- Range & Oven
- Refrigerator
- Seals & Gaskets
- Slide-Out Rooms
- Steering
- Suspension
- Waste System
- Water Heater

*Coverage includes the items listed above that fail as a result of a covered breakdown. Refer to the RVCARE Service Contract for complete details concerning non-covered parts, terms, conditions, and exclusions.



RVCARE BENEFITS

The Deductible does not apply to these Benefits

24-HOUR EMERGENCY ROADSIDE ASSISTANCE

We will cover up to \$100 for any of the following services:

Towing Assistance

We will provide towing to the nearest repair facility or to any location requested by the covered customer.

Flat Tire Assistance

Service consists of the replacement of a flat tire with the vehicle's spare tire.

Essential Fluids or Supplies Delivery

An emergency supply of fuel, oil, fluid and water will be delivered to any customer in immediate need. (The customer must pay for the cost of the fluids.)

Lockout Assistance

Assistance will be provided in gaining entry to your vehicle if the keys are lost or locked inside.

Battery Assistance

Battery assistance (jump-start) will be provided.

RV TECHNICIAN HOTLINE

Your RVCARE coverage includes your own RV Technician available 24 hours a day, 7 days a week. Certified RV Technicians will be on hand to assist you with issues such as various malfunctioning appliances, slide-outs, air conditioners, transmissions and other issues that require a troubleshooting expert.

CONCIERGE SERVICES

A Concierge Agent will be available 24/7 to assist you with your travel needs.

FULLY INSURED PROGRAM

Insured by a member company of the Nationwide® Insurance group rated A+ XV by A.M. Best Company.



The Company You Can Trust!





EXPENSE REIMBURSEMENT PACKAGE

\$600 TRIP INTERRUPTION

If you have a covered breakdown, that requires a repair facility to keep your vehicle overnight and you are more than 100 miles from home, we will reimburse you up to \$200 per day for up to 3 days for your restaurant meals and hotel/motel expenses.

\$200 ON -SITE REPAIR

In the event of a covered breakdown, we will reimburse you up to \$200 for an on-site service call.

RENTAL REIMBURSEMENT

In the event your vehicle is undergoing covered repairs, you will be reimbursed \$50 for every 8 hours up to a maximum of \$350.

TOWING SERVICE REIMBURSEMENT

Reimbursement up to \$300 for towing service resulting from the failure of a covered component. A \$500 towing option is available.

RVCARE FEATURES

DIRECT PAYMENT OF CLAIMS

If you have your covered repair performed at a licensed repair facility, we will pay the repair facility directly or by credit card and all you pay is the deductible.

COVERAGE MAY BE TRANSFERRED

Increase the value of your vehicle, if you decide to sell your vehicle you may transfer your coverage to a subsequent owner.

NATIONWIDE COVERAGE

If you have a covered breakdown anywhere in the United States or in Canada your vehicle will be protected.

FUTURE CONTRACT RENEWAL

As your RVCARE Service Contract nears expiration, you can purchase another Service Contract. (See Service Contract for details.)



Protect Yourself Against Rising Repair Costs+

	2010	2011	2012
Slide-Out Replacement	\$1,400	\$1,550	\$1,675
Generator Replacement	\$4,350	\$4,890	\$5,280
Water Heater Replacement	\$800	\$950	\$1,075
Refrigerator Replacement	\$2,575	\$2,290	\$3,210
Air Conditioner Repair	\$1,900	\$2,025	\$2,100
Power Converter/Inverter	\$2,200	\$2,475	\$2,610

+ Estimated average cost of repair.



Administered by:

**Phoenix American
Warranty Company, Inc.
6303 Blue Lagoon Drive
Suite 225
Miami, FL 33126**

**Tel: (800) 552-5135
www.phoenixec.com**

NOTE: This is not a contract and the contents of the brochure are limited by its size. The contract is the RVCARE Service Contract Agreement and all benefits described are subject to the terms of said contract.
Remanufactured or used parts may be used in certain instances.